

IN HOME SERVICE REQUEST AND CLAIM FORM

To ensure reimbursement obtain a claim # before performing service calls or service work

A. _____
Service Center Name

Contact Person

Address

City, State, Zip Code

Tel. # /Fax #

B. _____
Product Owner Name

Address

City, State, Zip Code

Phone

C. _____
Product Type

Model No.

Serial No.

Place & Date of Purchase

Date of Warranty Claim

D. _____
Where was Product Used

E. Describe the Problem: _____

F. Contact Person at World Marketing: _____

G. PARTS NEEDED FOR SERVICE: (IF KNOWN) _____

H. Cause of Problem: _____

I. How the Problem Was Fixed: _____

J. Date Service Completed: _____

Signature of Consumer

K. SERVICE CALL
 \$65.00 Flat Rate
Approved by _____
Claim No. _____
Date: _____

Date Paid: _____

Check No. _____

INSTRUCTIONS:

1. Complete Sections A-H as completely as possible
2. Fax to World Marketing at 800-421-1357
3. World Marketing will return the authorized form. This is our notice that the parts have been shipped to your location and service is authorized.
4. Please arrange service with the consumer.
5. Complete Section I-K and return to World Marketing for payment.
6. Payment will be issued to the Service Center listed above.

IMPORTANT

- All entries must be complete for proper processing.
- Please be specific. Terms such as "defective" and "doesn't work" are not acceptable.
- Hold all defective parts until you receive your credit memo.
- Warranty does not cover abuse, misuse, negligence, or use of improper fuel.
- No additional allowance is offered for pick-up, delivery, or other incidental costs.